## AEG Chicago Q3 Stakeholder Challenge

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The current energy delivery paradigm needs to improve affordability and benefits of energy innovations across socioeconomic groups



- T&D costs are fixed costs, but have historically been recovered through variable rates
- Conflict between cost-effective/environmentally-friendly DER deployment and the kWh-dependent utility business model
- Need to increase participation in energy efficiency/DER economy across socioeconomic groups
- Electric bill unpredictability makes budgeting difficult





Coordinating FTM/BTM assets can support affordability objectives, but delivering this coordination requires a better understanding of how best to support customers





The benefits of customer-informed asset coordination include lower electricity bills and greater grid resiliency



## Customer Benefits:

- Lower electricity bills
- Broader participation in energy-efficiency/DER economy
- Greater efficiency/faster decarbonization

## Utility Benefits:

- Distributed intelligence/control provides for greater resiliency and more operational flexibility
- Utility alignment with customer demands
- Broader IoT adoption improves efficacy of "intelligent" network for future smart community use cases



By not exploring this new paradigm, we will potentially miss opportunities for grid, customer, and societal value





Regarding IoT, Technology and Innovation, to achieve Chicago's 2050 Carbon & Equity goals, the most critical obstacle to overcome is the lack of actionable data informing incentives needed to solicit customer BTM asset participation in grid/customer optimization programs.

