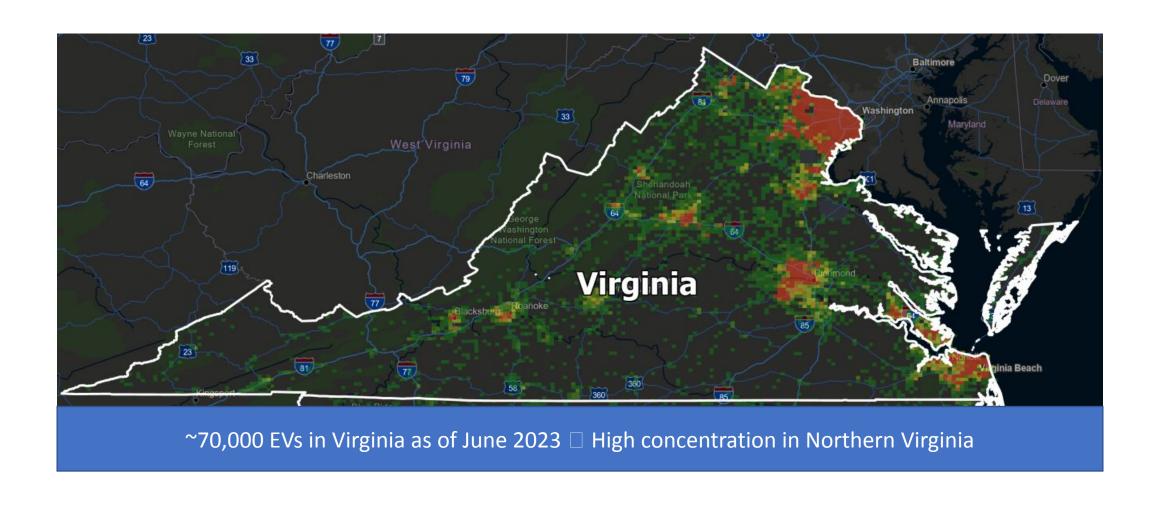
Introduction

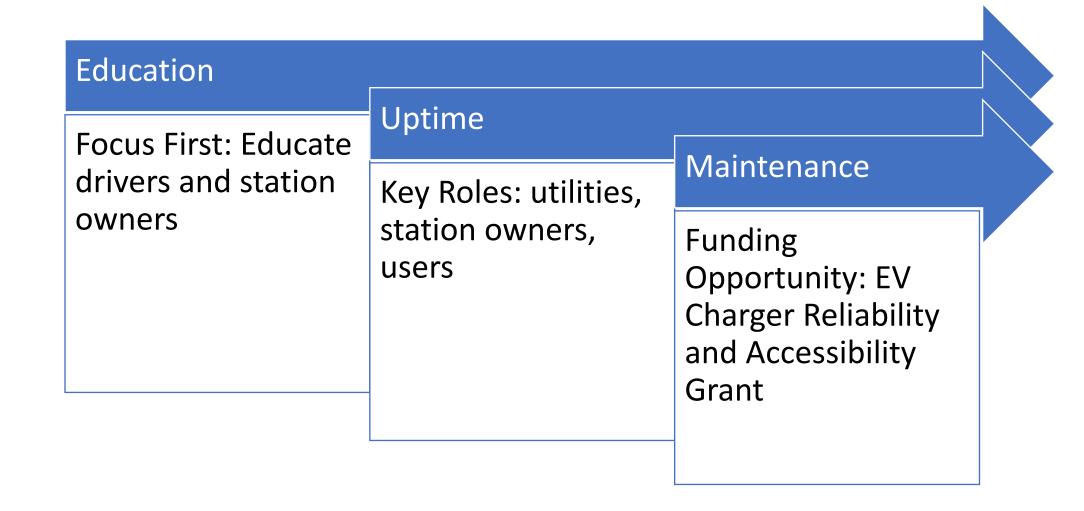


Objective

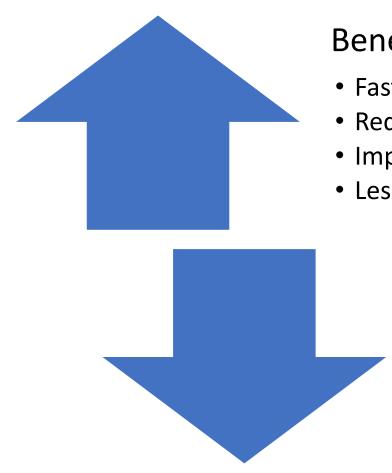
Build consumer confidence in electric transportation by ensuring charger reliability.

"At worst, almost 2 in 5 visits to chargers – or 39% – were unsuccessful last year." ¹

Obstacles to Overcome



Benefits and Consequences



Benefits

- Faster transition to clean transportation
- Reduced emissions
- Improved air quality
- Less infrastructure required

Consequences

- Slower transition to clean transportation
- Less progress on climate, health and equity goals
- Higher costs for infrastructure

"Regarding Mobility and Clean Transportation, to achieve the DMV Region's Climate, Health & Equity goals, a critical obstacle to collectively overcome in 12 months is **charger reliability**."